Yale Rheumatology Advanced Practice Provider

The Yale Section of Rheumatology, Allergy & Immunology is seeking to hire an advanced practice provider to support the development of new, and continued expansion of existing, and clinical specialty programs (e.g., the Yale Scleroderma Program, the Yale Ankylosing Spondylitis Program, the Yale Myositis Program). The position offers the opportunity to help us provide unparalleled, multidisciplinary clinical care to patients with rheumatic diseases while promoting the clinical and research enterprise. Duties will include direct involvement in patient care and education, in program development and in patient-focused research.

The most important role is that of clinical concierge:

1. Patient care:
   a. See urgent patients and provide coordinated care with training and supervision.
   b. Place prescription orders/renewals, letters of medical necessity, lab and infusion orders.
   c. Along with a dedicated nurse, manage MyChart in-basket messages for clinicians.
   d. Learn to obtain 4mm derma punch biopsies from patients with skin diseases and rashes.

2. Patient education and support:
   a. Assist in the development/maintenance of educational hand-outs for patients (medical writing courses will be made available to hone writing skills).

3. EpicCare technical role:
   a. Learn to create orders and order sets in EpicCare to facilitate patient care (EpicCare training courses will be made available).
   b. Learn to load patient education materials electronically.

4. Research support:
   a. Help launch and conduct clinical trials and studies.
   b. Recruit patients with SSc in clinical studies.

5. Physician Education:
   a. Participate in training of medical students, residents and fellows.

Ideally, this candidate would hold a BSN, MSN degree and have some experience in caring for patients with complex medical conditions. Familiarity/experience with EpicCare is required.

Personal qualities of the ideal candidate:
Keen desire to improve patient care and the patient experience
Outgoing, friendly, personable
Professional and confident
Possesses a ‘can-do’ and ‘will-do’ attitude
Able to work well in a team
Enjoys tackling challenges, navigating a complex medical system landscape
Organized and able to follow-through independently to complete tasks especially long-term projects
Eager to help publicize our novel multidisciplinary programs

If you are interested in learning more about the position, please send their CV or contact Nic Page:
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